

Before, During and After a Rotating Outage

What it is, Why it is Needed and How it Works

This year, the SoCal Gas Aliso Canyon facility (a major storage facility of natural gas) has restricted operations and is unable to provide natural gas to power plants as in prior years. While SCE is doing everything it can to minimize this impact to our customers, the California Independent System Operator (CAISO) may call for rotating outages.

A rotating outage is a temporary and controlled electric outage that lasts approximately one hour, depending on circumstances. A utility manages and rotates the outages to protect the integrity of the overall electric system. Controlled, rotating outages can become necessary when CAISO declares a power grid emergency. Under these circumstances, without controlled, rotating power outages on a relatively small scale, a widespread disturbance to the electric grid could occur, which could lead to uncontrolled, large-scale outages.



Prepare Before a Rotating Outage



- Conserve Energy: **go to on.sce.com/tips**
- Know your Rotating Outage Group number. This information is located on your bill or log in to My Account. You can also call us at **1-800-611-1911** and use the voice response system to get your rotating outage group number.
- Go to **sce.com/outage** to see which Rotating Outage Groups are likely to be affected if needed.
- Be ready in case of power outage - Have emergency supplies in a place where you can easily find them – **on.sce.com/outagetips**

SOUTHERN CALIFORNIA EDISON [®]		P.O. Box 600 Rosemead, CA 91771-0001 www.sce.com	Your electricity bill
An EDISON INTERNATIONAL [®] Company			XXXXXX / Page 1 of 6
For billing and service inquiries call 1-800-611-1911 24 hrs a day, 7 days a week			Customer account XXXX
Date bill prepared: Jun 5 '12			Service account XXXX
			Rotating outage Group A019
Your account summary			
Amount of your last bill	\$40.08		
Stand payment we credited on May 11 '12 - thank you!	\$40.08		
Balance forward	\$0.00		
Your new charges	\$33.28		
Total amount you owe by Jun 25 '12	\$33.28		
Compare the electricity you are using			
For meter 222010-211895 from May 3 '12 to Jun 4 '12			
Total electricity you used this month in kWh			

During a Rotating Outage



- Be aware of your surroundings and be safe.
- Turn off all appliances, machinery and equipment that were in use when the power went out.
- Switch off light switches (except one). Leaving a light on will let you know when electricity has been restored.
- Minimize driving in an outage area. If traffic lights are not functioning, treat as four-way stops.

After a Rotating Outage



- Continue to conserve energy. Energy conservation, both electricity and natural gas, is critical to help maintain grid reliability and service.
- To learn more about energy conservation, visit SCE's website: **on.sce.com/tips**, or follow us on Twitter: **twitter.com/SCE** and on Facebook at: **facebook.com/SCE**.